Qwykr Privacy Policy

Last Updated: September 10, 2018

At Qwykr, we want to solve the "last mile" problem in transportation. In this privacy policy, we tell you what information we receive from Qwykr riders and drivers, and how we use it to connect riders with drivers and continue to improve our services. Below, we explain how you can share with other riders and drivers in the Qwykr community.

1. Scope of this Privacy Policy

Qwykr ("Qwykr," "we," "our," and/or "us") values the privacy of individuals who use our application, websites, and related services (collectively, the "Qwykr System "). This privacy policy (the "Privacy Policy") explains how we collect, use, and share information from Qwykr users ("Users"), comprised of both Qwykr riders ("Riders") and Qwykr drivers (including Driver applicants) ("Drivers"). Beyond the Privacy Policy, your use of Qwykr is also subject to our Terms of Service (www.Qwykr.com/terms).

2. Information We Collect

A. Information You Provide to Us

Registration Information. When you sign up for a Qwykr account, you give us your name, email address, and phone number.

Payment Method. When you add a credit card or payment method to your Qwykr account, a third party that handles payments for us will receive your card information. To keep your financial data secure, we do not store full credit card information on our servers.

Communications. If you contact us directly, we may receive additional information about you. For example, when you contact us through our website, we will receive your name, email address, phone number, the contents of a message that you may send to us, and other information you choose to provide.

Driver Application Information. If you decide to join our Qwykr driver community, in addition to the basic registration information we ask you for your date of birth, physical address, Social Security number, driver's license information, and the locations where you are available.

Payment Information. To make sure Drivers get paid, we keep information about Drivers' bank routing numbers and any other payment information provided by Drivers.

B. Information We Collect When You Use the Qwykr System

Location Information. Qwykr is all about connecting Drivers and Riders. To do this, we need to know where you are. When you open Qwykr on your mobile device, we receive your location. We may also collect the precise location of your device when the app is running in the foreground or background.

Your location information is necessary for things like matching Riders with nearby Drivers. Also, if the need ever arises, we may use and share location information to help protect the safety of Qwykr Users or a member of the public. In addition to the reasons described above, Drivers' location information and distance travelled is necessary for calculating charges and insurance for Qwykr rides.

Device Information. Qwykr receives information from Users' devices, including IP address, web browser type, mobile operating system version,

phone carrier and manufacturer, application installations, device identifiers, mobile advertising identifiers, and push notification tokens. We collect mobile sensor data from Drivers' devices (such as speed, direction, height, acceleration or deceleration) to improve location accuracy and analyze usage patterns.

Usage Information. To help us understand how you use the Qwykr System and to help us improve it, we automatically receive information about your interactions with the Qwykr System, like the pages or other content you view, your actions within the Qwykr app, and the dates and times of your visits.

Call and Text Information. We work with a third party partner to facilitate phone calls and text messages between Riders and Drivers who have been connected for a ride. We receive information about these communications including the date and time of the call or SMS message, the parties' phone numbers, and the content of any SMS messages.

User Feedback. At Qwykr, we want to make sure Users are always enjoying great rides. Riders and Drivers may rate and review each other at the end of every ride. We receive information about ratings and reviews and, as we explain below, give Riders information about Drivers' ratings and reviews and vice versa.

Information from Cookies and Similar Technologies. We collect information through the use of "cookies", tracking pixels, and similar technologies to understand how you navigate through the Qwykr System and to save your preferences. Cookies are small text files that web servers place on your device; they are designed to store basic information and to help websites and apps recognize your browser. We may use both session cookies and persistent cookies. A session cookie disappears after you close your browser. A persistent cookie remains after you close your browser and

may be accessed every time you use the Qwykr System. You should consult your web browser(s) to modify your cookie settings. Please note that if you delete or choose not to accept cookies from us, you may be missing out on certain features of the Qwykr System.

C. Information We Collect from Third Parties

Third Party Partners. We may receive additional information about you, such as demographic data, payment information, or fraud detection information, from third party partners and combine it with other information that we have about you.

3. How We Use the Information We Collect

We use the information we collect from all Users to:

- Connect Riders with Drivers;
- Provide, improve, expand, and promote the Qwykr System;
- Analyze how the Qwykr community uses the Qwykr System;
- Personalize the Qwykr experience;
- Send you text messages and push notifications;
- Facilitate transactions and payments;
- Provide you with customer support;
- Find and prevent fraud; and
- Respond to trust and safety issues that may arise, including auto incidents, disputes between Riders and Drivers, and requests from government authorities.

4. How We Share the Information We Collect

A. Sharing Between Users

Sharing between Riders and Drivers. Riders and Drivers that have been matched for a ride are able to see basic information about each other, such as names, photo, ratings, and any information they have added to their Profiles. Drivers see the pick-up location that the Rider has provided. Riders see a Driver's vehicle information and real-time location as the Driver approaches the pick-up location. Riders' ratings of Drivers are shared with Drivers on a weekly basis. We de-identify the ratings and feedback, but we can't rule out that a driver may be able to identify the Rider that provided the rating or feedback.

Although we help Riders and Drivers communicate with one another to arrange a pickup, we do not share your actual phone number or other contact information with other Users.

B. Sharing Between Qwykr and Third Parties

Service Providers. We work with third party service providers to perform services on our behalf, and we may share your information with such service providers to help us provide the Qwykr System, including all of the things described in Section 3 above.

Other Sharing. We may share your information with third parties in the following cases:

- While negotiating or in relation to a change of corporate control such as a restructuring, merger or sale of our assets;

- If a government authority requests information and we think disclosure is required or appropriate in order to comply with laws, regulations, or a legal process;

- With law enforcement officials, government authorities, or third parties if we think doing so is necessary to protect the rights, property, or safety of the Qwykr community, Qwykr, or the public;

- To comply with a legal requirement or process, including but not limited to, civil and criminal subpoenas, court orders or other compulsory disclosures.

- To provide information about the use of the Qwykr System to potential business partners in aggregated or de-identified form that can't reasonably be used to identify you; and

- Whenever you consent to the sharing.

5. Your Choices

Profile Information. While your name will always be shared with Drivers and fellow Qwykr Line Riders, you can delete any additional information that you added to your Profile at any time if you don't want Drivers to see it. Riders will always be able to see Drivers' names, rating, profile photos, and vehicle information.

Location Information. While you can prevent your device from sharing location information at any time through your Device's operating system settings, Rider and Driver location is core to the Qwykr System and without it we can't provide our services to you.

Editing and Accessing Your Information. You can review and edit certain account information by logging in to your account settings and profile. If would like to terminate your Qwykr account, please contact us at help@qwykr.com with your request. If you choose to terminate your account, we will deactivate it for

you but may retain information from your account for a certain period of time and disclose it in a manner consistent with our practices under this Privacy Policy for accounts that are not closed. We also may retain information from your account to collect any fees owed, resolve disputes, troubleshoot problems, analyze usage of the Qwykr System, assist with any investigations, prevent fraud, enforce our Terms of Service, or take other actions as required or permitted by law.

6. Other

Data Security. We are committed to protecting the data of the Qwykr community. Even though we take reasonable precautions to protect your data, no security measures can be 100% secure, and we cannot guarantee the security of your data.

Children's Privacy. Qwykr is not directed to children, and we don't knowingly collect personal information from children under 13. If we find out that a child under 13 has given us personal information, we will take steps to delete that information. If you believe that a child under the age of 13 has given us personal information, please contact us at help@qwykr.com.

Changes to Our Privacy Policy. We may make changes to this Privacy Policy from time to time. If we make any material changes, we will let you know through the Qwykr System, by email, or other communication. We encourage you to read this Privacy Policy periodically to stay up-to-date about our privacy practices. As long as you use the Qwykr System, you are agreeing to this Privacy Policy and any updates we make to it.

Contact Information. Feel free to contact us at any time with any questions or comments about this Privacy Policy, your personal information, our use and sharing practices, or your consent choices by contacting us at help@qwykr.com.